



Eduvos
Your Education. Your Future.

Orientation and Induction FAQ.

1. What is Orientation and Induction?

Orientation and Induction are programmes designed to guide and support new students in beginning their academic journey. They introduce students to support resources and familiarise students with both campus and online resources. Orientation resources contain essential information for academic success.

2. Why is it important to attend Orientation?

Orientation is important because it:

- Familiarises students with faculty information, support resources, academic assessments, and campus resources.
- Introduces students to faculty, staff, and peers.
- Helps students understand how to access academic support, student affairs, and IT guidance.
- Provides workshops on time management, study skills, and academic integrity, including responsible use of AI.

3. Is Orientation mandatory?

Yes, completing the Online Orientation and Induction Course is mandatory for all new students. This course equips you with the foundational knowledge essential for academic success. Completing all components ensures you are fully prepared to start your academic journey. You will also receive a certificate at the end of the course.

4. How do I access the Orientation Programme?

The programme will be available on myLMS and the Student Intranet.

5. What does the Orientation Programme cover?

The Orientation Programme covers a range of topics, including:

- Systems and Technology
- Student Time
- Campus Support
- Faculty Support
- Assessments
- Student Support
- Resource Centre
- Student Policies



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6. How long does Orientation take?

The Online Orientation and Induction Course is self-paced, and most students complete it in a few hours. However, you should plan to finish it before your first class.

7. Do I need to prepare for Orientation?

To prepare:

- Ensure your enrolment is complete and that you can access your student email.
- Confirm your technology (laptop, internet, etc.) is ready for accessing myLMS.
- Familiarise yourself with any pre-arrival information sent by the institution.

8. Can I access Orientation materials after the programme ends?

Yes, all Orientation materials, including session recordings (for online students) and resource guides, will be available on myLMS or the student intranet. You can revisit these resources anytime during the year if you need to revisit the information.

9. What if I miss Orientation?

If you are unable to attend live sessions or complete the Online Orientation and Induction Course, contact your student advisor as soon as possible. Alternative arrangements, such as access to recordings or additional support, can be made, but completion of the Online Orientation and Induction Course is still required.

10. Will I meet other students during Orientation?

Yes! One of the goals of Orientation is to help you connect with other students:

- **Campus Students:** You'll meet peers through in-person activities, campus tours, and social events.
- **Online Students:** You'll participate in virtual meet-and-greet sessions, discussion forums, and online community events.

11. Is there an Orientation and Induction: Recharged and Ready Course for Returning Students to help them prepare for the new academic year?

Yes, returning students must complete the Recharged and Ready Online course, the information focuses on updates to academic programmes, policies, or resources. These resources are available online.



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12. Will I receive confirmation after completing Orientation and Induction: Recharged and Ready Course for Returning Students?

Yes, upon completing all components of the Online Orientation and Induction Course, you will receive a confirmation email or message through the LMS. This may include a certificate of completion for your records.

13. Who can I contact if I have questions about Orientation?

For any questions or concerns regarding the Online Orientation and Induction Course, you can contact your Student Affairs Advisor or your Academic Student Experience Manager.

