



THE EDUVOS

Merchandise Store

IS NOW OPEN 

1. Where can I order Eduvos merchandise?

You can order merchandise from two suppliers:

Promo One

Order online here: <https://www.promo-one.co.za/eduvos>

Van Schaik

Order online here: https://www.vanschaik.com/lifestyle_accessory/

Visit your Van Schaik campus store (applicable only at Midrand, Pretoria, Bedfordview or Tyger Valley)

2. How much are the merchandise items?

We have prioritised quality when selecting vendors and merchandise. We want you to own these pieces for a long time – even after you leave Eduvos. These prices are also in line with market prices.

3. Can I buy from a Van Schaik store?

You can shop your Eduvos merch instore at a Van Schaik store that services Eduvos. If you visit another Van Schaik, they can source the merchandise for you. Note that you will have to carry the courier charge.

You can also order from the Van Schaik website [https://www.vanschaik.com/lifestyle_accessory/]

4. When can I place my Promo One order?

Promo One items will open for orders on their website, <https://www.promo-one.co.za/eduvos> from the 15th to the 30th of each calendar month and be available for collection the following month.

5. Where do I collect my Promo One order?

Vossies can collect their Promo One items from their campus's Facilities Administrators. Name and contact information will be listed on the ordering portal once an order is placed.



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6. What do I need to collect my Promo One order?

You will be notified via email once your order is ready for collection.

You can then collect from the Facilities Administrator on your campus. You will need your student card and your order confirmation.

7. Where do I collect my Van Schaik order?

Van Schaik items will be available at the four stores on the campuses (Midrand, Pretoria, Bedfordview or Tyger Valley), or at a VSB closest to their campus.

Online orders will be shipped to you. For more information visit

<https://www.vanschaik.com/page/deliveries/>

8. Can I return or exchange my order?

Van Schaik

You can return your order to a Van Schaik store or via courier. For more information visit

<https://www.vanschaik.com/page/returns/>

Promo One

For information on how to refund your Promo One order, please visit

<https://www.promo-one.co.za/eduvos>

9. Any other questions?

Contact your campus's facilities manager.

You can also contact the supplier you ordered from.

Promo One: liezel@promo-one.co.za

Van Schaik: vsorders@vanschaik.com